1	BEFORE THE							
2	ILLINOIS COMMERCE COMMISSION							
3	IN THE MATTER OF:)							
	EDWARD SANDERS,							
4	vs) No. 04-0584							
5) PEOPLES GAS LIGHT AND COKE COMPANY)							
6)							
7	Complaint as to billing/charges) in Chicago, Illinois.							
8	Chicago, Illinois April 6, 2005							
9	Met pursuant to notice at 11:00 a.m.							
10								
11	BEFORE:							
12	MR. JOHN T. RILEY, Administrative Law Judge.							
1.0	APPEARANCES:							
13	MR. MARK L. GOLDSTEIN							
14	108 Wilmont Road, Suite 330 Deerfield, Illinois							
15	Appearing for the Respondent.							
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18								
19								
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21								
22	SULLIVAN REPORTING COMPANY, by Tracy L. Overocker, CSR							

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2	Witnesses:	Direct	Cross			By Examine	er_
3	None.						
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7	<u>E</u>	<u>X H I</u>	<u>B</u> <u>I</u> <u>T</u>	<u>S</u>			
8	Number	For Id	dentifi	cation		In Evi	dence
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- 1 JUDGE RILEY: Pursuant to the direction of the
- 2 Illinois Commerce Commission, I call Docket 04-0584.
- 3 This is a complaint as to billing and charges in
- 4 Chicago, Illinois by Mr. Edward Sanders versus the
- 5 Peoples Gas Light and Coke Company.
- 6 Let the record reflect that this
- 7 matter was reopened upon the motion of the
- 8 Administrative Law Judge on March 16th, 2005 pursuant
- 9 to 83 Illinois Administrative Code Part 200-870 in
- 10 order to clarify certain matters in the record.
- 11 Counsel for Peoples Gas, would you
- 12 enter an appearance for the record.
- 13 MR. GOLDSTEIN: Yes. On behalf of the Peoples
- 14 Gas Light and Coke Company, Mark L. Goldstein, 108
- Wilmont Road, Suite 330, Deerfield, Illinois 60015.
- 16 My telephone number is (847)580-5480. I have with me
- 17 today Miss Patricia Medina, who has previously
- 18 testified in this matter on behalf of Peoples Gas.
- 19 JUDGE RILEY: All right. And let the record
- 20 also reflect that notice of this proceeding was sent
- 21 to all the parties including Edward Sanders, the
- complainant, at his address at 3548 West 13th Place

- 1 in Chicago, Illinois 60623. Mr. Sanders has not
- 2 appeared thus far for the reopened proceeding. It is
- 3 now almost 11:15 that -- notice of the proceeding was
- 4 sent March 21, 2005. Consequently, we will proceed
- 5 in his absence inasmuch as I had wanted to clarify
- 6 certain testimony of Miss Medina.
- 7 Miss Medina, when we convened the last
- 8 time you had testified to two separate documents.
- 9 One was marked Respondent's Exhibit 1, the other
- 10 marked Respondent's Exhibit 2. Going -- what was
- 11 Respondent's Exhibit 1?
- 12 MS. PATRICIA MEDINA: A billing transcript.
- 13 JUDGE RILEY: And showing you what I've got, is
- 14 that a correct copy of the billing transcript?
- MS. PATRICIA MEDINA: That is correct.
- 16 JUDGE RILEY: All right. What does the billing
- 17 transcript purport to show?
- MS. PATRICIA MEDINA: It just breaks down the
- 19 amounts as far as what adjustments were made, the
- 20 monthly billing, late charges, just to give him an
- 21 idea of what he was billed and what adjustments were
- 22 showing.

- 1 JUDGE RILEY: I'm sorry, say again, just to
- 2 give him an idea of...
- 3 MS. PATRICIA MEDINA: What he was billed
- 4 monthly and what adjustments were made. It
- 5 clarifies...
- 6 MR. GOLDSTEIN: And by "he," you mean Edward
- 7 Sanders?
- 8 MS. PATRICIA MEDINA: Correct.
- 9 MR. GOLDSTEIN: And at what address --
- 10 JUDGE RILEY: Mr. Goldstein, let me ask the
- 11 questions. I'll give you a chance for redirect.
- Now, this billing transcript reads
- that it's for Edward Sanders' account 8500006722377,
- 14 the service address being 1275 South Harding, floor
- 15 location first?
- 16 MS. PATRICIA MEDINA: Correct.
- 17 JUDGE RILEY: That's in Chicago; right?
- 18 MS. PATRICIA MEDINA: Correct.
- 19 JUDGE RILEY: What are the dates at the far
- 20 left column?
- 21 MS. PATRICIA MEDINA: It says -- those are the
- 22 dates that he was billed from.

- 1 JUDGE RILEY: Okay. That's a period of
- 2 service; is that correct?
- 3 MS. PATRICIA MEDINA: Correct.
- 4 JUDGE RILEY: They're cut off on my copy. Now,
- 5 going about one, two, three, four columns in it says,
- 6 Reading type. Some of the columns say Van, some say
- 7 Actual, some say Manual Estimate and then some are
- 8 blank.
- 9 MS. PATRICIA MEDINA: Correct.
- 10 JUDGE RILEY: What -- why are some of them
- 11 blank?
- MS. PATRICIA MEDINA: Because those were not
- 13 readings, those were just late charges assessed.
- 14 JUDGE RILEY: Okay.
- 15 MS. PATRICIA MEDINA: Those were not based on
- 16 any type of reading.
- JUDGE RILEY: Okay. And then for the one
- 18 period that is ending February 27, 2001, the number
- 19 of days is blank and the bill amount is blank and
- 20 then in the far right column it says, The account was
- 21 finalized per customer request.
- MS. PATRICIA MEDINA: That's correct.

- 1 JUDGE RILEY: Then why if it was finalized per
- 2 customer request were there continued -- I can
- 3 understand the late charges, but there were
- 4 additional meter readings, additional estimates.
- 5 MS. PATRICIA MEDINA: They were based on actual
- 6 readings that we have, a van reading is an actual
- 7 reading.
- 8 JUDGE RILEY: Okay. A van reading is an actual
- 9 reading, but then going down, there's a couple of
- 10 manual estimates down there. My question is, once
- 11 the account was finalized, why were there any
- 12 readings at all?
- 13 MS. PATRICIA MEDINA: Because the service was
- 14 restored without our authorization.
- JUDGE RILEY: And was respondent able to
- 16 determine when the service was restored?
- 17 MS. PATRICIA MEDINA: The actual date that it
- 18 was restored?
- 19 JUDGE RILEY: Actual or approximate.
- 20 MS. PATRICIA MEDINA: Our records do show that
- 21 we went out on the 26th to shut off the service.
- JUDGE RILEY: I'm sorry, you said the 26th of

- 1 what?
- 2 MS. PATRICIA MEDINA: Of March of 2001.
- JUDGE RILEY: Okay. 3/26/01, respondent
- 4 attempted to --
- 5 MS. PATRICIA MEDINA: Shut off the service.
- 6 JUDGE RILEY: All right. This is where I'm
- 7 confused. The account was finalized per the
- 8 customer's request on February 27th, 2001 and it was
- 9 a month later before Peoples went out to shut the
- 10 service off -- to shut the gas off?
- MS. PATRICIA MEDINA: We went out on that date
- 12 and we were refused access prior to -- we were
- 13 probably refused access also.
- 14 JUDGE RILEY: Okay. I quess where my confusion
- is, if the account was finalized per customer
- 16 request, now, is gas ordinarily shut off when someone
- 17 requests a final account reading or a final account
- 18 bill?
- 19 MS. PATRICIA MEDINA: If we are given access to
- 20 the meter, yes.
- 21 JUDGE RILEY: Okay. So this is a common
- 22 practice, then, if they request a finalized --

- 1 MS. PATRICIA MEDINA: Well, when we showed up,
- 2 the customer -- the person at the premises told us
- 3 that they never called to disconnect the service.
- 4 JUDGE RILEY: Okay. So respondent's records
- 5 show that someone says they had requested termination
- 6 of service. Now, this -- is that just to finalize
- 7 the accounting or -- why would the meter be shut off?
- 8 In other words, if I were going to move out of an
- 9 apartment and I requested Peoples Gas to come and
- 10 give me a final accounting so I could get my name off
- 11 the account, would Peoples shut off the service at
- 12 that time?
- 13 MS. PATRICIA MEDINA: Yes, we would.
- 14 JUDGE RILEY: So that the incoming tenant would
- 15 have to make a special request to have the gas
- 16 service turned back on; is that correct?
- 17 MS. PATRICIA MEDINA: Correct.
- 18 JUDGE RILEY: So you did some kind of a -- when
- 19 I say "you," respondent got some kind of a request
- 20 from someone. Do your records say who made the final
- 21 request?
- MS. PATRICIA MEDINA: No, it does not.

- 1 JUDGE RILEY: Okay. It just says A customer
- 2 requested and you're assuming that it was Mr. Sanders
- 3 because the account was in his name?
- 4 MS. PATRICIA MEDINA: Correct.
- 5 JUDGE RILEY: All right. And, so, it was
- 6 approximately a month later when the respondent
- 7 actually went out to turn the gas off, to actually
- 8 physically turn the gas off in that -- to that unit;
- 9 is that correct?
- 10 MS. PATRICIA MEDINA: Correct.
- 11 JUDGE RILEY: Are you certain of that?
- MS. PATRICIA MEDINA: No. No, I'm not certain
- of it. I'd have to check the records.
- 14 MR. GOLDSTEIN: Could we have the question
- 15 actually read back?
- 16 (Record read as requested.)
- 17 MS. PATRICIA MEDINA: Could you read it again,
- 18 please.
- 19 (Record read as requested.)
- 20 MS. PATRICIA MEDINA: We made an attempt to
- 21 turn the gas off at that point.
- JUDGE RILEY: Was that that March 26th date

- 1 that you gave me?
- 2 MS. PATRICIA MEDINA: Right.
- JUDGE RILEY: Okay.
- 4 MS. PATRICIA MEDINA: But prior we had -- we
- 5 had made an attempt prior to that to shut the gas off
- 6 also.
- 7 JUDGE RILEY: When was that?
- 8 MS. PATRICIA MEDINA: February 27th, 2001.
- 9 JUDGE RILEY: Okay. So that was -- do you have
- 10 any idea when the complainant or whoever it was
- 11 called to have that service shut off? In other
- words, you had to have been contacted by the
- 13 complainant or someone to say please shut the gas
- 14 off, I'm leaving these premises; is that correct?
- 15 MS. PATRICIA MEDINA: Correct.
- 16 JUDGE RILEY: And you're saying the first
- 17 attempt to shut that off was on February 27th of '01?
- 18 MS. PATRICIA MEDINA: Correct.
- 19 JUDGE RILEY: And does it say -- does it say
- 20 why it wasn't shut off on February 27th, your
- 21 records?
- MS. PATRICIA MEDINA: Access was not given,

- 1 access was refused.
- JUDGE RILEY: And is it correct to say, then,
- 3 that the Company attempted on its own to go out again
- 4 on March 26th, 2001 to try and turn the gas off?
- 5 MS. PATRICIA MEDINA: Correct.
- 6 JUDGE RILEY: And was that successful?
- 7 MS. PATRICIA MEDINA: No, it was not. When the
- 8 person arrived, he was told that -- by the person at
- 9 the premises that no such order was ever issued.
- 10 JUDGE RILEY: Okay. The person at the premise,
- 11 is that person identified?
- 12 MS. PATRICIA MEDINA: No.
- 13 JUDGE RILEY: Okay. But it was not the
- 14 complainant, I take it? It was not Mr. Sanders? Or
- 15 we don't know who it was?
- 16 MS. PATRICIA MEDINA: We don't know who it was,
- 17 we don't know.
- JUDGE RILEY: And that person said that no such
- 19 request was ever made to shut the gas off; is that
- 20 correct?
- 21 MS. PATRICIA MEDINA: Correct. Correct.
- JUDGE RILEY: Did Peoples Gas shut the gas off

- 1 at that time?
- 2 MS. PATRICIA MEDINA: No. The order was not
- 3 completed until April 26th '01.
- 4 JUDGE RILEY: Okay. Okay. Gas was shut off
- 5 finally April 26th, '01. Now, did Peoples go out on
- 6 its own?
- 7 MS. PATRICIA MEDINA: Yes.
- 8 JUDGE RILEY: Okay. Why did Peoples go back on
- 9 its own, do we know that?
- 10 MS. PATRICIA MEDINA: For nonpayment.
- 11 JUDGE RILEY: That was on April -- you said
- 12 April 1?
- MS. PATRICIA MEDINA: April 26th.
- 14 JUDGE RILEY: April 26th, okay. So it's just
- 15 about another month?
- MS. PATRICIA MEDINA: Right.
- 17 JUDGE RILEY: And that was for nonpayment.
- Now, was the account still in the complainant's name
- 19 at the time?
- 20 MS. PATRICIA MEDINA: Yes, it was.
- JUDGE RILEY: Now, my question is, was the
- 22 account in the complainant's name at all times for

- 1 the period -- well, was it in his name at all times?
- 2 MS. PATRICIA MEDINA: Yes, it was.
- JUDGE RILEY: Okay. So as far as Peoples Gas
- 4 is concerned, it was never in anyone else's name?
- 5 MS. PATRICIA MEDINA: Correct.
- 6 JUDGE RILEY: Was it some time after April 26th
- 7 that Peoples discovered that the gas had been
- 8 illicitly turned back on?
- 9 MS. PATRICIA MEDINA: Correct.
- 10 JUDGE RILEY: Okay. How did Peoples determine
- 11 that?
- MS. PATRICIA MEDINA: By a meter reading taken
- 13 December 11th, 2001.
- 14 JUDGE RILEY: And the gas was still in the
- 15 complainant's name at that time as far as Peoples was
- 16 concerned?
- MS. PATRICIA MEDINA: No, it was not.
- 18 JUDGE RILEY: Okay. All right. Hold on. Why
- 19 would the name on the account have changed between
- 20 April 26th and December 11th?
- 21 MS. PATRICIA MEDINA: Why would it have been
- 22 changed?

- 1 JUDGE RILEY: Why would complainant's name have
- 2 come off the account and someone else's name been put
- 3 on?
- 4 MS. PATRICIA MEDINA: We put the account into
- 5 an occupant, where we don't know whose living there
- 6 at that point.
- 7 JUDGE RILEY: Okay. Do you know when that name
- 8 was -- when it changed to occupant? Miss Medina, you
- 9 have to answer me, I mean, you can confer with
- 10 counsel if you want to --
- MS. PATRICIA MEDINA: No, I'm not. I'm not
- 12 sure.
- JUDGE RILEY: Okay. All right. Hold on. All
- 14 right. Do you know -- does your records say why
- 15 Peoples Gas on December 11th, 2001 went out to take a
- 16 meter reading at this...
- MS. PATRICIA MEDINA: We do inspections on a
- 18 regular basis.
- JUDGE RILEY: That's, like, a company policy?
- 20 MS. PATRICIA MEDINA: (Nodding head up and
- 21 down.)
- MR. GOLDSTEIN: You have to answer verbally.

- 1 MS. PATRICIA MEDINA: Yes, I'm sorry. Yes, we
- 2 do.
- JUDGE RILEY: And when you said they do
- 4 inspections, that's simply they do -- they just
- 5 inspect meters?
- 6 MS. PATRICIA MEDINA: We do on-site
- 7 inspections, if we show that the gas should be off
- 8 and we drive by there and we see heat coming out of
- 9 the meter --
- 10 JUDGE RILEY: Okay. If there's any indication
- 11 of usage?
- MS. PATRICIA MEDINA: Correct.
- 13 JUDGE RILEY: So this was just a routine
- inspection that Peoples Gas did?
- MS. PATRICIA MEDINA: Correct.
- 16 JUDGE RILEY: And was this a drive by with a
- 17 van?
- MS. PATRICIA MEDINA: On December 11th, it was
- 19 an actual.
- JUDGE RILEY: I'm sorry?
- 21 MS. PATRICIA MEDINA: It was an actual.
- JUDGE RILEY: An actual reading. You said the

- 1 van gave you an actual reading?
- 2 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: So if it reads -- if the term on
- 4 there reads actual, it means that somebody went
- 5 inside the structure?
- 6 MS. PATRICIA MEDINA: Correct.
- 7 JUDGE RILEY: Okay. And an actual reading was
- 8 taken?
- 9 MS. PATRICIA MEDINA: Yes.
- 10 JUDGE RILEY: And it was discovered that there
- 11 was usage?
- 12 MS. PATRICIA MEDINA: Correct.
- 13 JUDGE RILEY: Okay. Did Peoples determine who
- 14 was residing there, residing in these premises at
- 15 that time?
- 16 MS. PATRICIA MEDINA: When we made the
- 17 adjustment, we verified with ComEd that Mrs. Sanders
- 18 was still living at the premises.
- JUDGE RILEY: Okay. And this was per ComEd
- 20 records, then?
- 21 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: And this woman identified herself

- 1 as Ms. Sanders?
- 2 MS. PATRICIA MEDINA: Yes.
- JUDGE RILEY: Did Peoples Gas try to determine
- 4 from Miss Sanders how gas service was restored to
- 5 that unit?
- 6 MS. PATRICIA MEDINA: No.
- 7 JUDGE RILEY: Okay. What does Peoples do in
- 8 such a case when they find out that there has been
- 9 unauthorized usage?
- 10 MS. PATRICIA MEDINA: We would shut the service
- 11 off.
- 12 JUDGE RILEY: And was the service shut off
- 13 again?
- MS. PATRICIA MEDINA: Yes.
- JUDGE RILEY: Okay. And that was after the
- 16 December 11th reading. Was the service shut off on
- 17 December 11th? What does it say what the date was?
- MS. PATRICIA MEDINA: No, we don't have the
- 19 date it was shut off.
- JUDGE RILEY: But you are certain it was shut
- 21 off?
- MS. PATRICIA MEDINA: Yes.

- 1 JUDGE RILEY: And there was no sign of
- 2 Mr. Sanders living there; is that correct? There's
- 3 no indication in your records that Mr. Sanders was
- 4 living there?
- 5 MS. PATRICIA MEDINA: We have no indication.
- 6 JUDGE RILEY: Okay. And there is no indication
- 7 on Respondent's Exhibit 1 when that service was shut
- 8 off again after December 11th -- on or after
- 9 December 11; is that correct?
- 10 MS. PATRICIA MEDINA: Correct.
- 11 JUDGE RILEY: Is there any indication in the
- 12 records what Mr. Sanders owed as a result of that
- 13 service being shut off or we don't know that either?
- 14 MS. PATRICIA MEDINA: When the bill was finally
- 15 adjusted to the correct amount, the total balance was
- 16 \$2,778.26.
- 17 JUDGE RILEY: 2,778.26.
- MS. PATRICIA MEDINA: Yes. With the adjustment
- 19 of late charges removed.
- JUDGE RILEY: All right. We'll get to that.
- 21 And that bill is in Mr. Sanders name
- 22 and is -- according to -- under Peoples' policy,

- 1 then, it's his bill to pay; is that correct?
- 2 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: Okay. So that's not going to
- 4 be -- all right. What is the date that that 2,778.26
- 5 was determined?
- 6 MS. PATRICIA MEDINA: It was adjusted May 4th,
- 7 2004.
- 8 JUDGE RILEY: All right. Now, going back
- 9 sometime after -- from December 11th on, some time
- 10 either on that date or after that, service was shut
- 11 off to the address in question --
- 12 MS. PATRICIA MEDINA: Correct.
- 13 JUDGE RILEY: -- 1225 South Harding on the
- 14 first floor. And was service ever restored after
- 15 that time?
- 16 MS. PATRICIA MEDINA: For someone else.
- 17 JUDGE RILEY: Then -- was there a subsequent
- 18 tenant that came in there?
- 19 MS. PATRICIA MEDINA: Was service -- yes, we do
- 20 show additional usage.
- JUDGE RILEY: Okay. Is there any document that
- 22 you would have access to here that would say when

- 1 that service was shut off as a result of the illicit
- 2 usage discovered? In other words, the last time you
- 3 were -- you testified, we had Respondent's Exhibit 1
- 4 and Respondent's Exhibit 2. Would Respondent's
- 5 Exhibit 2 show that?
- 6 MS. PATRICIA MEDINA: No.
- 7 JUDGE RILEY: So we don't know, according to
- 8 Peoples' records, then, when the actual shut off
- 9 occurred after the illicit usage was discovered on
- 10 December 11th?
- 11 MS. PATRICIA MEDINA: Correct.
- 12 JUDGE RILEY: That's correct?
- 13 MS. PATRICIA MEDINA: Correct.
- 14 JUDGE RILEY: How did -- now, it's the matter
- of the amount due as of May of '04. I'm trying to
- 16 trace the money and that's all contained on
- 17 Respondent's Exhibit 1; isn't it?
- 18 MS. PATRICIA MEDINA: Correct.
- 19 JUDGE RILEY: Does that reflect all of the
- 20 activity in that account up through May 4 of 2003?
- MS. PATRICIA MEDINA: To May 4th of 2004.
- JUDGE RILEY: Well, what I'm looking at is --

- 1 the copy that I have, the last date on here is
- 2 May 4th, 2003. So was that -- \$2,778.26, was that
- 3 the same amount that was due May 4th, 2003 and it
- 4 just stayed the same through 2004?
- 5 MS. PATRICIA MEDINA: Correct.
- 6 JUDGE RILEY: Okay. Is that the same amount
- 7 that's due now?
- 8 MS. PATRICIA MEDINA: I believe he went into
- 9 bankruptcy but, yeah, that is the amount that went
- 10 into bankruptcy.
- 11 JUDGE RILEY: So that amount would not have
- 12 increased --
- MS. PATRICIA MEDINA: No.
- 14 JUDGE RILEY: -- over the intervening year?
- MS. PATRICIA MEDINA: No
- 16 JUDGE RILEY: So the last amount that we have
- 17 due for Mr. Sanders is \$2,778.26.
- MS. PATRICIA MEDINA: Correct. I'm sorry,
- 19 there was additional late charges assessed.
- JUDGE RILEY: Okay.
- 21 MS. PATRICIA MEDINA: Because when we sent him
- 22 an adjusted bill, which was May 4th, 2004. On

- June -- June 8th, 2004 there was an additional \$44.87
- added which brought the bill to \$2,823.13.
- JUDGE RILEY: Okay. Let me -- what date was
- 4 that?
- 5 MS. PATRICIA MEDINA: June 8th, 2004.
- 6 JUDGE RILEY: \$2,823?
- 7 MS. PATRICIA MEDINA: And 13.
- 8 JUDGE RILEY: All right. And that was because
- 9 of additional late charges?
- 10 MS. PATRICIA MEDINA: Correct. July 8th there
- 11 was an additional 45.55 added, additional late
- 12 charges also.
- 13 JUDGE RILEY: 45.55?
- 14 MS. PATRICIA MEDINA: Correct. That brought
- the total balance to \$2,868.68.
- 16 JUDGE RILEY: All right.
- 17 MS. PATRICIA MEDINA: And that was the final
- 18 amount that he was billed.
- JUDGE RILEY: Okay. And that was as of July 8,
- 20 2004?
- 21 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: So you stopped adding late

- 1 charges and --
- 2 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: All right. So all of the
- 4 transactions that are shown on Respondent's Exhibit 1
- 5 is showing these increases and decreases. These are
- 6 all due to additional late charges or usage?
- 7 MS. PATRICIA MEDINA: Additional late charges,
- 8 adjustments and usage.
- 9 JUDGE RILEY: Okay. Now, do you have a -- it's
- 10 not a billing transcript or is it -- did we say
- 11 Exhibit 1 was a billing transcript?
- 12 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: A billing transcript.
- 14 Do you have one that shows these
- additional late charges, June 8, '04 and July 8, '04?
- MS. PATRICIA MEDINA: We have the billing
- 17 history.
- 18 JUDGE RILEY: Let me see that.
- MS. PATRICIA MEDINA: (Tendering.)
- 20 JUDGE RILEY: Which is Company documents. The
- 21 billing history, that is what I have here. That was
- 22 your original Respondent's Exhibit 2. Now, looking

- 1 at this billing history that you've just handed me,
- 2 it has the figure \$2,868.68 as of July 31, 2004;
- 3 type, adjustment and description it says, Charge off
- 4 and does that mean that's the final amount that you
- 5 determine that he owes?
- 6 MS. PATRICIA MEDINA: Correct.
- 7 JUDGE RILEY: But I would note that I cannot
- 8 find that same sum of money for that same figure -- I
- 9 take it back, yes, it is on the original Exhibit 2.
- 10 All right. It is covered by the original Exhibit 2.
- Just out of curiosity, going back
- down, there are several -- a couple of sums of money
- 13 that are substantially larger than the 2,868 that
- 14 respondent stated the -- the complainant owed and I'm
- 15 specifically referring to December 31, 2003, the
- amount originally entered as reads \$5,088.59, the
- same figure appears on April 1, 2003. Why would that
- 18 amount be there? And I understand that either
- 19 through usage and/or late fees, the amount could
- 20 increase to that sum; but why would it decrease?
- 21 MS. PATRICIA MEDINA: Because we had originally
- 22 billed him to manual estimate; but we actually had a

- 1 reading on December 13th, 2001 and, therefore, it was
- 2 adjusted back to the --
- JUDGE RILEY: Based on the reading?
- 4 MS. PATRICIA MEDINA: Based on the actual
- 5 reading.
- 6 JUDGE RILEY: And it was adjusted downward,
- 7 then?
- 8 MS. PATRICIA MEDINA: Correct.
- 9 JUDGE RILEY: Was the -- the 5,088, was that --
- 10 would that have been based on the estimates?
- 11 MS. PATRICIA MEDINA: Yes.
- 12 JUDGE RILEY: Okay. And I also have in your
- prior testimony that the complainant had been
- 14 credited a total 5- -- was to have been credited a
- 15 total of \$511.78, however, it had been credited an
- 16 additional -- it had already been credited \$393.40 --
- 17 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: -- and he was granted the \$511.78
- 19 total on top of the 393?
- 20 MS. PATRICIA MEDINA: Correct.
- 21 JUDGE RILEY: He only should have gotten the
- 22 \$118.38?

- 1 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: Okay. Why were the credits
- 3 applied at all?
- 4 MS. PATRICIA MEDINA: Those were late charges
- 5 assessed.
- 6 JUDGE RILEY: All right. Now, when you say
- 7 there were late charges assessed, we're talking about
- 8 the 511.78?
- 9 MS. PATRICIA MEDINA: Correct.
- 10 JUDGE RILEY: The 393.40?
- MS. PATRICIA MEDINA: 393.40 plus the 59.41
- 12 plus the 58.97, total 511.78.
- 13 JUDGE RILEY: Okay. Where are you reading from
- 14 right now?
- 15 MS. PATRICIA MEDINA: Exhibit 1 on the far
- 16 bottom 1/23/04.
- JUDGE RILEY: Okay. I see where it says
- 18 393.40, 59.41, 58.97.
- 19 MS. PATRICIA MEDINA: That totals 511.78.
- 20 JUDGE RILEY: Okay. That totals up to \$511.78?
- 21 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: Okay. And my question, again, I

- 1 was asking why were these credits applied at all and
- your response was?
- 3 MS. PATRICIA MEDINA: Just to satisfy the
- 4 customer, we waived the additional late charges
- 5 assessed because the account was adjusted back to
- 6 December 11th, 2001.
- 7 JUDGE RILEY: Okay. The credits applied were
- 8 just to satisfy customer. Now, that being
- 9 complainant?
- 10 MS. PATRICIA MEDINA: Yes. Mr. Sanders.
- JUDGE RILEY: Right. Why did Peoples feel the
- 12 need to satisfy him or to nullify him, so to speak?
- 13 MS. PATRICIA MEDINA: Because we had originally
- 14 billed him to manual estimate reading.
- JUDGE RILEY: Okay. Okay. Had originally
- 16 billed estimates. And was this to more accurately
- 17 reflect actual readings?
- 18 MS. PATRICIA MEDINA: Correct.
- 19 JUDGE RILEY: And when you say it was going
- 20 back through December 11th, 2001, what was magic
- 21 about December 11th, 2001? Was that the date he had
- 22 requested the service -- that your records show he

- 1 requested service be terminated?
- 2 MS. PATRICIA MEDINA: That was the date that we
- 3 determined that he was -- because he was actually
- 4 there until December 13th, 2001. December 11th was
- 5 the date that we had an actual reading taken.
- 6 JUDGE RILEY: Okay. So this reflects credits
- 7 up to a December 11th, 2001?
- 8 MS. PATRICIA MEDINA: Correct.
- 9 JUDGE RILEY: And then we get into that era
- 10 after that. I guess there's another guestion that I
- 11 have. Okay. To your knowledge, he continued to live
- there after December 11th, 2001; is that correct? He
- 13 continued to receive service there?
- 14 MS. PATRICIA MEDINA: The service continued to
- 15 be on, yes.
- 16 JUDGE RILEY: Okay. Through that
- 17 February 27th, '01 date; is that correct?
- MS. PATRICIA MEDINA: I'm sorry?
- 19 JUDGE RILEY: I said -- this is the
- 20 chronological order that I'm trying to determine.
- 21 You gave him -- granted him credits up through
- December 11th, 2001 to reflect actual readings, not

- 1 estimates?
- 2 MS. PATRICIA MEDINA: Correct.
- 3 JUDGE RILEY: And then we have the notation
- 4 that on February 27th the account was finalized per
- 5 customer request. So is it correct to say that
- 6 Peoples records show that Mr. Sanders continued to
- 7 live in the residence from December 11th through
- 8 February 27th, 2001 or am I -- oh, no, okay. I see
- 9 what -- I see what you mean, then. Mr. Sanders had
- 10 long since departed?
- 11 MR. GOLDSTEIN: We have never asserted, Judge,
- 12 that Mr. Sanders continued to live there.
- 13 JUDGE RILEY: Okay. No, I understand that.
- 14 MR. GOLDSTEIN: What we have asserted is that
- 15 Mr. Sanders' wife and family continued to reside in
- 16 the apartment.
- 17 JUDGE RILEY: Okay. This is after
- 18 February 27th, 2001?
- MR. GOLDSTEIN: Between February 27th and
- 20 December 11th.
- JUDGE RILEY: Okay. Going back to the credits
- that were issued, they were issued going back to

- December -- up to December 11th?
- 2 MR. GOLDSTEIN: Yes. And as Miss Medina has
- 3 testified, the credits were issued because they were
- 4 originally based upon estimated readings and when the
- 5 Company received an actual read on December 11th, the
- 6 appropriate credits were issued. And as a matter of
- 7 fact, as you've already noted, the credits were
- 8 greater than what should have been given to
- 9 Mr. Sanders.
- 10 JUDGE RILEY: But that's the -- those credits
- were the ones that reduced the amount to \$2,778.26
- 12 and then there were subsequent additional late
- 13 charges bringing the balance back up to \$2,868.68?
- 14 MS. PATRICIA MEDINA: Correct.
- 15 JUDGE RILEY: Okay. Okay. All right. When
- 16 the -- let me go back.
- 17 When Peoples had gone out -- I'm
- 18 trying to get the date of that actual shut off the
- 19 first time. That was April 26th, 2001?
- 20 MS. PATRICIA MEDINA: Correct.
- 21 JUDGE RILEY: When Peoples shut the meter off,
- what procedure do they use? I should ask you, do you

- 1 know what procedure they used in this case? Do the
- 2 records show?
- 3 MS. PATRICIA MEDINA: When we make an attempt
- 4 to shut the meter off, we just go out there, if we're
- 5 given access, then we put a lock on the meter.
- 6 JUDGE RILEY: On the meter itself --
- 7 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: -- if it's down in the basement
- 9 or wherever?
- 10 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: If you're not given access, what
- 12 happens?
- 13 MS. PATRICIA MEDINA: We're not able to shut
- 14 the service off.
- 15 JUDGE RILEY: Okay. In this case the service
- 16 was shut off, so you were able to get in; is that
- 17 correct?
- 18 MS. PATRICIA MEDINA: We weren't able to shut
- 19 it off on that date. We'd shut it off after
- 20 February.
- JUDGE RILEY: No, no, I understand that. I'm
- 22 all the way at April 26th, 2001. I know you were

- 1 denied access in April and March -- in February and
- 2 March.
- 3 MS. PATRICIA MEDINA: Correct.
- 4 JUDGE RILEY: And then you went out in -- made
- 5 another attempt to shut it off in April -- on
- 6 April 26th, 2001?
- 7 MS. PATRICIA MEDINA: Correct.
- 8 JUDGE RILEY: And you were successful at that
- 9 time?
- 10 MS. PATRICIA MEDINA: Yes.
- 11 JUDGE RILEY: And that was the lock that was
- 12 put on the meter?
- MS. PATRICIA MEDINA: Yes.
- 14 JUDGE RILEY: Did -- do Peoples Gas' records
- 15 determine that the -- when the service was somehow
- 16 restored, does it show that the lock was broken or
- 17 does it -- do you have any notes as to how the
- 18 service might have been restored?
- 19 MS. PATRICIA MEDINA: We did find that the gas
- 20 was on and there was no lock on the meter.
- 21 JUDGE RILEY: So we can just assume that the
- 22 lock had been broken off?

- 1 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: Okay. In Respondent's Exhibit 2,
- 3 that's actually titled an account history; isn't it?
- 4 MS. PATRICIA MEDINA: Correct.
- 5 JUDGE RILEY: Okay. Did Mrs. Sanders identify
- 6 herself as Mrs. Sanders? Do we know?
- 7 MS. PATRICIA MEDINA: We don't know.
- 8 JUDGE RILEY: But you determined it was
- 9 Mrs. Sanders from ComEd records?
- 10 MS. PATRICIA MEDINA: Correct.
- 11 JUDGE RILEY: ComEd billing records.
- 12 Counsel, I think that is all the
- 13 questions that I have. One of the deficiencies I was
- 14 concerned about in this record was that there was
- 15 virtually no testimony with regard to Respondent's
- 16 Exhibit 1 and I've got a pretty good -- I hope I've
- 17 got a pretty good idea of just exactly what happened
- 18 here now.
- I will turn it over to you now if you
- 20 have any follow-up or redirect questions for your
- 21 witness.
- MR. GOLDSTEIN: Let me ask you just a few

- 1 questions, Miss Medina.
- Going back through the transcript, I
- 3 noted that Mr. Sanders applied for a CEDA Grant for
- 4 the property in question in 2002; is that correct?
- 5 MS. PATRICIA MEDINA: Correct.
- 6 MR. GOLDSTEIN: And that was after the time he
- 7 had moved out of the unit; is that right?
- 8 MS. PATRICIA MEDINA: Correct.
- 9 MR. GOLDSTEIN: Now, with respect to
- information that you've obtained from Commonwealth
- 11 Edison Company, this is information that you,
- 12 yourself, obtained in order to determine that
- 13 Mrs. Sanders remained living in the apartment in
- 14 question after the end of February 2001?
- MS. PATRICIA MEDINA: Correct.
- 16 MR. GOLDSTEIN: And at the time that the bill
- 17 was finalized in -- on February 27th, 2001, there was
- 18 a balance owing at that time; is that right?
- 19 MS. PATRICIA MEDINA: Correct.
- 20 MR. GOLDSTEIN: And what was that balance?
- 21 MS. PATRICIA MEDINA: The balance owing was
- 22 \$1,657.28.

- 1 MR. GOLDSTEIN: I don't have nothing else.
- JUDGE RILEY: Okay. I'm glad you brought that
- 3 up, Counsel.
- 4 Miss Medina, you had testified earlier
- 5 that you were not sure when the name on the account
- 6 flipped from Edward Sanders to occupant, all we know
- 7 is that your records show that the account was
- 8 finalized, per the customer request, on
- 9 February 27th, 2001?
- 10 MS. PATRICIA MEDINA: Correct.
- 11 JUDGE RILEY: And was -- yet, when Peoples went
- 12 back out later that year in December and determined
- 13 that gas usage was still occurring, the lock had
- 14 disappeared from the meter and ComEd records show
- 15 that Mrs. Sanders was the one who was occupying the
- 16 premises, was the account ever put in her name do
- 17 your records show?
- 18 MS. PATRICIA MEDINA: No.
- 19 JUDGE RILEY: Okay. Would it just be
- 20 considered occupant? Or would -- I mean any -- any
- 21 subsequent amounts due would be attributed to whoever
- 22 would -- would still be attributed to Mr. Sanders or

- 1 the occupant? See, this is where I'm confused is
- 2 that the name Mr. Sanders was taken off the account
- 3 eventually and it was put in the name of occupant.
- 4 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: Why wouldn't the name be put in
- 6 Mrs. Sanders -- why wouldn't the name of the account
- 7 have been Mrs. Sanders after that if it had been
- 8 determined from ComEd records that she was residing
- 9 there, do you know?
- 10 MS. PATRICIA MEDINA: We couldn't determine who
- 11 actually was because her name was through ComEd, it
- 12 was --
- 13 JUDGE RILEY: Okay. So you did not make an
- 14 independent determination --
- MS. PATRICIA MEDINA: Correct.
- 16 JUDGE RILEY: -- that it was her that was
- 17 living there?
- Okay. And she never applied for
- 19 service that we know of?
- 20 MS. PATRICIA MEDINA: No, she never did.
- JUDGE RILEY: Why would Mr. Sanders' name
- 22 eventually be taken off the account if no one else

- 1 had been determined to be living there and yet you
- were able to determine that usage was occurring?
- 3 MS. PATRICIA MEDINA: I'm sorry?
- 4 JUDGE RILEY: In other words, you had testified
- 5 that eventually Mr.- -- you don't know when, but
- 6 Mr. Sanders' name was eventually taken off the
- 7 account and occupant was replaced as the name?
- 8 MS. PATRICIA MEDINA: Correct.
- 9 JUDGE RILEY: Why would -- why wouldn't
- 10 Mr. Sanders' name remain on that account at all times
- if there was no other individual that you had
- 12 determined was living there? Do you know what the
- 13 policy is on that?
- 14 MS. PATRICIA MEDINA: We turned it off
- 15 April 26th, 2001 because it was turned off. We know
- 16 that we put a lock on the meter --
- 17 JUDGE RILEY: Right.
- 18 MS. PATRICIA MEDINA: -- because of nonpayment,
- 19 that's when it was taken out of his name.
- 20 JUDGE RILEY: That's when it was taken out of
- 21 his name when it was locked off?
- MS. PATRICIA MEDINA: Correct.

- 1 JUDGE RILEY: Oh, okay. And that's when it
- 2 went into the name of occupant?
- 3 MS. PATRICIA MEDINA: Correct.
- 4 JUDGE RILEY: Okay.
- 5 MS. PATRICIA MEDINA: At which point we did
- 6 note that we shut the gas off.
- 7 JUDGE RILEY: Okay. And what -- do we have
- 8 what the exact amount that was due? Oh, yes we do.
- 9 The amount due is corrected on Respondent's Exhibit 1
- 10 it says 4/26/01, \$2,724.33?
- 11 MS. PATRICIA MEDINA: Correct.
- 12 JUDGE RILEY: Now the increases that appear on
- 13 Respondent's Exhibit 1, are those due to additional
- 14 usage and late fees?
- MS. PATRICIA MEDINA: Correct.
- 16 JUDGE RILEY: Okay. And this additional usage
- 17 was applied after it was determined that the lock had
- 18 been broken off the meter and that additional usage
- 19 had been occurring? In other words --
- 20 MS. PATRICIA MEDINA: No.
- JUDGE RILEY: See, this is where I'm confused.
- 22 If you had locked off the meter and said, Okay.

- 1 Mr. Sanders' account is closed and that's the amount
- 2 that he owes and then six months or seven months
- 3 later you determined that additional usage had been
- 4 occurring because the lock had been taken off the
- 5 meter, was there additional usage calculated and
- 6 applied to Mr. Sanders' bill?
- 7 MS. PATRICIA MEDINA: Up to April 26th, 2001,
- 8 that's when we actually shut the gas off --
- 9 JUDGE RILEY: Right.
- 10 MS. PATRICIA MEDINA: -- the additional usage
- is on the bottom, which is from 3/8 -- I'm sorry --
- 12 JUDGE RILEY: This is going to be easier if I
- 13 show you exactly what my confusion is.
- 14 Mr. Goldstein, let me sit next to you
- 15 and I'll show her.
- 16 All right. We have determined from
- 17 Peoples Gas records that here -- on April 26th, 2001,
- 18 that was the date that the lock was put on the meter
- 19 and the service was shut off for Mr. Sanders --
- 20 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: -- and the name was put into
- occupant. And there's the sum due that's right there

- 1 (indicating)?
- 2 MS. PATRICIA MEDINA: Correct.
- 3 JUDGE RILEY: And then I'm looking at the
- 4 subsequent dates now, June, July, August and you see
- 5 the amount increasing.
- 6 MS. PATRICIA MEDINA: Those are late charges
- 7 assessed.
- JUDGE RILEY: Oh, okay. Late charges were
- 9 applied?
- 10 MS. PATRICIA MEDINA: Correct.
- 11 JUDGE RILEY: But this was with -- okay. So
- they would have been applied under any
- 13 circumstances --
- 14 MS. PATRICIA MEDINA: Correct.
- 15 JUDGE RILEY: -- because he hadn't paid the
- 16 amount that was due on April 26th?
- 17 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: Okay. Then we see the amount --
- 19 MS. PATRICIA MEDINA: Those are more late
- 20 charges.
- 21 JUDGE RILEY: More late charges, but then
- there's one here \$3,065.70, there's no explanation.

- 1 Is that a late charge there?
- MS. PATRICIA MEDINA: Yes, correct.
- JUDGE RILEY: Okay. These are all late charges
- 4 that just continue (indicating)?
- 5 MS. PATRICIA MEDINA: These are two payments
- 6 (indicating). The payment and then payment reversed.
- 7 This is (indicating) --
- JUDGE RILEY: Now, when you say "payment
- 9 reversed, " the check bounced?
- 10 MS. PATRICIA MEDINA: Correct.
- 11 JUDGE RILEY: Okay. That's a fee for the
- 12 bounced check?
- 13 MS. PATRICIA MEDINA: Correct.
- 14 JUDGE RILEY: And then the sum goes down to
- 15 \$2- --
- MS. PATRICIA MEDINA: 2,800 --
- 17 JUDGE RILEY: -- 617.08 and we have another
- 18 April 26th, 2001 date. See, we're back to
- 19 April 26th, 2001 and there's a \$458.69 --
- 20 MS. PATRICIA MEDINA: That was an adjustment,
- 21 okay, the account was adjusted at that point.
- JUDGE RILEY: Okay. What -- does it say why it

- 1 was adjusted? Why would it have been adjusted?
- MS. PATRICIA MEDINA: I'm sorry, those two
- 3 amounts were subtracted off (indicating).
- 4 JUDGE RILEY: What two amounts?
- 5 MS. PATRICIA MEDINA: The 3/8/01 through 4/26.
- 6 JUDGE RILEY: Okay. Okay. That's a 3/8/01, my
- 7 copy is cut off here, 3/8/01 through 4/26 that amount
- 8 was --
- 9 MS. PATRICIA MEDINA: Subtracted off.
- 10 JUDGE RILEY: That's a credit?
- MS. PATRICIA MEDINA: Right. The 3/8/01
- through 6/10/02, that amount was also subtracted off.
- JUDGE RILEY: All right. Why?
- 14 MS. PATRICIA MEDINA: No, I'm sorry, that
- 15 amount was billed. Okay?
- 16 JUDGE RILEY: Okay. See -- my question is, why
- 17 the adjustment and why the additional amount billed?
- 18 MS. PATRICIA MEDINA: Because we found an
- 19 additional amount of usage. At that point, we
- 20 believed that he was still there.
- JUDGE RILEY: Okay. That was that \$2,078.11
- 22 is --

- 1 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: -- it reflects additional
- 3 usage --
- 4 MS. PATRICIA MEDINA: Correct.
- 5 JUDGE RILEY: -- after you had gone back out
- 6 there on December 11th and found --
- 7 MS. PATRICIA MEDINA: Right.
- JUDGE RILEY: -- the lock broken off the meter?
- 9 MS. PATRICIA MEDINA: Correct.
- 10 JUDGE RILEY: Okay. That's what I'm getting
- 11 at.
- MS. PATRICIA MEDINA: Yes. That's correct.
- 13 JUDGE RILEY: Do you know why that adjustment
- of \$458.69 was granted? It's a credit of some kind.
- MS. PATRICIA MEDINA: Because what we did was
- we billed him from 3/8 through 6/10/02. We took out
- 17 the bill and rebilled him the total amount up to June
- 18 10th, 2002.
- 19 JUDGE RILEY: Okay. I've lost you there.
- 20 MS. PATRICIA MEDINA: We had to adjust that
- 21 final bill --
- 22 JUDGE RILEY: Okay.

- 1 MS. PATRICIA MEDINA: -- which was up to
- 2 4/26/01.
- JUDGE RILEY: Okay. Now, the final bill of
- 4 4/26/01, we're talking about \$2,724.33?
- 5 MS. PATRICIA MEDINA: Correct.
- 6 JUDGE RILEY: And this was based on the
- 7 additional usage?
- 8 MS. PATRICIA MEDINA: Correct. We were billing
- 9 him for the additional usage. In order to bill him
- 10 for the additional usage, we cancelled the final bill
- and we rebilled him to June 10th, 2002.
- 12 JUDGE RILEY: I see. And what's magic about
- 13 June 10, 2002?
- 14 MS. PATRICIA MEDINA: We had found that there
- 15 was additional usage at which point we found -- we
- 16 thought he was still living there.
- 17 JUDGE RILEY: And what -- why was it cut off on
- 18 June 10, 2002? That's what I'm --
- MS. PATRICIA MEDINA: Unauthorized usage.
- JUDGE RILEY: But I'm saying why? I mean, in
- 21 other words, there was no unauthorized usage after
- 22 June 10th, 2002?

- 1 MS. PATRICIA MEDINA: No.
- JUDGE RILEY: Was it locked off again?
- 3 MS. PATRICIA MEDINA: Yes.
- 4 JUDGE RILEY: Okay. And the bill at that time,
- 5 the final amount --
- 6 MS. PATRICIA MEDINA: Was \$4,695.19.
- 7 JUDGE RILEY: Right. And it continues with
- 8 additional late charges after that?
- 9 MS. PATRICIA MEDINA: Correct.
- 10 JUDGE RILEY: And then there's another
- 11 \$2,000.78 --
- MS. PATRICIA MEDINA: Which is a reversal. We
- 13 took that amount off.
- JUDGE RILEY: Okay. And that was the March 8,
- 15 '01 to June 10, 2002?
- 16 MS. PATRICIA MEDINA: Correct.
- 17 JUDGE RILEY: Why was that taken off, because
- if it's -- do we have any explanation on that?
- 19 MS. PATRICIA MEDINA: Because we found that he
- 20 was not there.
- JUDGE RILEY: Okay. Because you had determined
- 22 that he was not there for --

- 1 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: -- that period of time?
- 3 MS. PATRICIA MEDINA: And then from March 8th
- 4 through December 13th, 2001 we billed him to a manual
- 5 estimate.
- 6 JUDGE RILEY: Okay.
- 7 MS. PATRICIA MEDINA: We billed him an
- 8 additional \$1,056.47, that brought his bill to
- 9 \$4,066.95.
- 10 JUDGE RILEY: Okay. So what you had done is
- 11 gone back and said, Okay, we're only going to bill
- 12 him through December 13th, 2001 because we determined
- 13 that he wasn't there through June 10, 2002?
- 14 MS. PATRICIA MEDINA: Correct.
- 15 JUDGE RILEY: All right. And that brought the
- 16 charges up to \$4,066.95?
- 17 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: Then you reversed some late
- 19 charges?
- 20 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: And these are the rest of the
- 22 credits that we already talked before?

- 1 MS. PATRICIA MEDINA: This amount totals the
- 2 late charges above (indicating), the 393.40.
- JUDGE RILEY: Okay. So that reverses all those
- 4 late charges there?
- 5 MS. PATRICIA MEDINA: Correct.
- 6 JUDGE RILEY: And then you've got additional
- 7 late charges taken out of 59.41, 58.97.
- 8 MS. PATRICIA MEDINA: Those were additional
- 9 late charges added --
- 10 JUDGE RILEY: Oh, they were added.
- 11 MS. PATRICIA MEDINA: -- on the final bill the
- 12 manual estimated bill.
- JUDGE RILEY: And then that 511.78 is a --
- 14 MS. PATRICIA MEDINA: Right.
- 15 JUDGE RILEY: -- is a reversal -- is a credit?
- 16 MS. PATRICIA MEDINA: Because at which point we
- 17 found there was an actual reading taken on December
- 18 11th --
- 19 JUDGE RILEY: Okay.
- 20 MS. PATRICIA MEDINA: -- and that's where we
- 21 adjusted it, to that actual reading --
- 22 JUDGE RILEY: All right.

- 1 MS. PATRICIA MEDINA: -- but we waived the late
- 2 charges but we had -- at that point, we waived too
- 3 much on late charges --
- 4 JUDGE RILEY: All right.
- 5 MS. PATRICIA MEDINA: -- and then it brought
- 6 the balance to \$2,778.26 --
- 7 JUDGE RILEY: All right.
- 8 MS. PATRICIA MEDINA: -- we sent him an
- 9 adjusted bill and that's when we -- at this point, we
- 10 sent him the adjusted bill --
- JUDGE RILEY: Now you're referring to
- 12 Respondent's Exhibit 2 again; right?
- MS. PATRICIA MEDINA: Yes.
- 14 JUDGE RILEY: And you sent him the adjusted
- 15 bill of \$2,778.26?
- 16 MS. PATRICIA MEDINA: Correct.
- 17 JUDGE RILEY: Right. That agrees with
- 18 Respondent's Exhibit 1 here.
- 19 MS. PATRICIA MEDINA: Right.
- 20 JUDGE RILEY: Okay. And that was the amount
- 21 that remained, except for some additional late
- 22 charges that were assessed?

- 1 MS. PATRICIA MEDINA: Correct.
- JUDGE RILEY: So was it -- he was actually
- 3 determined to have been living there through
- 4 December 11th, 2001 or December 13, 2001?
- 5 MS. PATRICIA MEDINA: December 13th, but
- 6 December 11th we do have a reading.
- 7 JUDGE RILEY: Okay. That's the date of the
- 8 reading, in other words?
- 9 MS. PATRICIA MEDINA: Correct.
- 10 JUDGE RILEY: Okay. Okay. That is what I
- 11 needed and it's Peoples' attitude, then, that they're
- 12 not concerned with Mr. Sanders now after December 13,
- 13 2001 that's -- that is the period for which he is
- 14 being billed and being held accountable; is that
- 15 correct?
- 16 MS. PATRICIA MEDINA: Up to December 13th,
- 17 2001.
- JUDGE RILEY: Right. Okay because they had
- 19 originally thought he was still living there through
- June 10, determined he wasn't and took those charges
- 21 out?
- MS. PATRICIA MEDINA: Correct.

- 1 JUDGE RILEY: Okay. All right. Counsel, do
- 2 you have anything further?
- 3 MR. GOLDSTEIN: I would just point out again,
- 4 which I guess I did not point out sufficiently in my
- 5 initial closing statement that in the matter of the
- 6 Peoples Gas Light and Coke Company versus Illinois
- 7 Commerce Commission, this is the First District case
- 8 found at 222 Ill. App. 3d 738 584 NE 2d 341, Peoples
- 9 Gas was allowed to look to the spouse of a customer
- of record for payment of gas when it does benefit the
- 11 family. This is what we call family expense of
- 12 necessaries.
- 13 JUDGE RILEY: All right.
- 14 MR. GOLDSTEIN: I would also point out that as
- 15 you could review on Page 70 or so of the transcript
- 16 this -- Peoples Gas account was allegedly placed into
- 17 bankruptcy by Mr. Sanders and there's some question
- 18 afterwards as to whether the respondent was actually
- 19 listed as a creditor of Mr. Sanders in the
- 20 bankruptcy.
- JUDGE RILEY: Okay. I don't have anything
- 22 further for Miss Medina.

- 1 If you don't have any further
- 2 questions --
- 3 MR. GOLDSTEIN: I have nothing else.
- 4 JUDGE RILEY: Did you have another witness to
- 5 present for clarification?
- 6 MR. GOLDSTEIN: I have nothing else.
- 7 JUDGE RILEY: All right. Then I will -- I do
- 8 believe I fervently hope I have the record that I
- 9 need now to write a comprehensive summary. This is
- 10 precisely what was missing from the original and it
- 11 appears to me to be a lot more substantive now.
- 12 Counsel, I do want to have on the
- 13 record that Mr. Sanders did not appear for this
- 14 session and, as we noted, he had been sent proper
- 15 notice that we were going to reconvene today. Did
- 16 you want to state that you have no objection to
- 17 proceeding in his absence?
- 18 MR. GOLDSTEIN: Obviously, I had no objection
- 19 proceeding in his absence. I think if you carefully
- 20 review the transcript of the last proceedings, either
- 21 implicitly or explicitly, you will see that
- 22 Mr. Sanders made some kind of statement that he was

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not going to come back here.
1
           JUDGE RILEY: Okay. I'll take a look at that.
2
     Then I will direct the court reporter now to mark
     this matter heard and taken. Thank you.
                     (Heard and taken.)
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